

The Avicado Effect in Healthcare:

Transforming Insights Into Actionable Results







Project Brief

Avicado provided consulting services to review Duke Health's current business processes in order to recommend enhancements and efficiencies to how their Engineering + Operations team plans, manages, and executes their construction portfolio. Leveraging our technical expertise to automate critical processes with their ERP system ensured a fully integrated and lasting solution.

Highlights

- Approx. 320 active projects and 40-50 impacted stakeholders
- Developed and implemented a new budget template and process
- Identified key business processes to automate, design and implement
- Key focus of business process improvements included: budget approvals, budget changes, purchase orders, change order process, project close-out, project manager update and estimate approvals



MEMORIAL HEALTHCARE SYSTEMS



Highlights

- PMIS process improvements and ongoing managed services to support users across construction, facilities, procurement and more
- Designed, developed and implemented a robust integration between the PMIS and Workday. Included both transactional and non-transactional data with both one-way and two-way integrations
- Ensured a thoughtful implementation plan was developed and communicated to impacted users



TGH TAMPA GENERAL HOSPITAL

Highlights

- Migrated 767 projects from e-Builder to Procore including 722 historical and 45 active projects
- Worked alongside Procore's implementation team, minimizing PMIS downtime through migration to maximum of three days
- Designed and built a custom bidirectional folder and documentation integration between Procore and SharePoint





